

South East Dorset Strategy

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SED 14 Community Plans and Strategies: Visions for South East Dorset

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1. INTRODUCTION

Aims

- 1.1 This Paper looks at the vision and objectives of the community plans for South East Dorset. These are then compared to the outcomes of the Where Next Conference. This was part of the consultation process carried out to review the Bournemouth, Dorset and Poole Structure Plan. Further comparison is made with Regional Sustainability Criteria.
- 1.2 The aim of this piece of work is to establish common strands running through the various visions and other relevant material that ought to influence the vision for the South East Dorset Joint Study. This will allow established community views to be fed into the visioning process for the Joint Study and build a link back to the community planning process.

Community Plans in South East Dorset

- 1.3 Community Planning aims to join up the work of the community, public, private and voluntary sector and therefore cuts across traditional boundaries.
- 1.4 Local Strategic Partnerships and Community Partnerships were established following the Local Government Act (Oct. 2000) although in many places pre existing structures already existed. Statutory Guidance for the production of community strategies was subsequently published in December 2000 (Preparing Community Strategies).
- 1.5 In Dorset the Strategic Partnership is at a County level. However, District and unitary authorities have set up their own Local Strategic or Community Partnerships that work in partnership with the County where issues have wider County or sub regional meaning. These also feed into local partnerships at a town level and to Parish Plans. Most strategic level community partnerships are further sub divided into thematic topic groups to address specific issues within their locality.
- 1.6 Community Plans have been completed in South East Dorset by the Boroughs of Bournemouth and Christchurch and by East Dorset District Council. Whilst work was underway on a Plan in the Borough of Poole, this was not sufficiently advanced to inform this technical paper nor at the time was a Plan available for Purbeck. A Community Strategy has been completed for the County of Dorset as a whole. The life span for each document varies widely depending in particular on individual review processes.

	Responsible Body	Date of Completion	Life of Plan (Until)
Dorset County	Dorset Strategic Partnership	06 / 04	2014-2024
Bournemouth	Bournemouth Partnership	06 / 04	2004-06
Christchurch	Christchurch Community Partnership	01 / 04	2014
East Dorset	East Dorset Community Partnership	01 / 03	No dates provided
Poole	Poole Community Partnership	Due for Completion 09/04	
Purbeck	Purbeck Local Partnership		

Fig 1: Community Strategies and Plans relevant to South East Dorset

2. COMMUNITY PLAN VISIONS, ISSUES AND OBJECTIVES

An outline

- 2.1 Community Plans cover a wide range of issues. These include health and caring for people, crime, education and learning, economy, environment and transport, housing, youth and community development. The following lists the main vision/issues and objectives in the Community Plans and Strategies relevant to South East Dorset (page numbers relate to the original document):

Overall Vision	Bournemouth	Christchurch	East Dorset	Dorset County
	<p>'to bring about the sustainable development of Bournemouth – enabling all in the town to have a good quality of life now, while ensuring the same for future generations. By doing this for Bournemouth we are also contributing to global well-being' (p.12).</p>	<p>'enhance the quality of life of communities and contribute to the achievement of sustainable development through actions to promote the economic, social and environmental well-being of the area and its inhabitants'. (p.3)</p>	<p>'to enhance the quality of life of local communities. The Plan contributes to the achievement of sustainable development by improving the economic, social and environmental well-being of the area and its inhabitants (p.1 Large Print Version).</p>	<p>'A living thriving Dorset where everyone has a part to play in creating a better quality of life' (p.4)</p>

Caring for People and Health	Bournemouth	Christchurch	East Dorset	Dorset County
		<p>'A Christchurch where good health is promoted, ill health treated and vulnerable groups supported.' (p.10)</p>	<p>'To engage and consult with the local communities of East Dorset, to determine the priorities for action to improve people's health and to encourage partnership amongst the voluntary, private and public organisations to the area to work together to achieve those improvements.' (p. 7 L.P)</p> <p>'Identified and begun to address health inequalities and social exclusion within the area.</p> <p>'Created opportunities for the promotion of healthy lifestyles to the communities of East Dorset'</p> <p>Engaged with other authorities / agencies / organisations for the development of better access to health services'. (p.8 L.P)</p>	<p>'Promoting a family friendly Dorset where children and young people are valued and as they mature, are encouraged to remain part of the community' (p.21)</p> <p>Providing support for older people to enjoy full, active and independent lives safely both in their own homes, and in the care of others' (p.21)</p> <p>Preventing accidents (p.37)</p> <p>Protecting public health (p.37)</p> <p>Tackling health inequalities. (p.37)</p> <p>Improving the understanding of community and health in Dorset (p.37)</p> <p>Personal Care and Healthy Living (p.37)</p>

Crime	Bournemouth	Christchurch	East Dorset	Dorset County
	<p>Reducing drunk or rowdy behaviour in public places.</p> <p>Reducing the number of people begging and sleeping rough.</p> <p>Reducing the number of homelessness applications to Bournemouth Council.</p> <p>Reducing the level of recorded crime in Bournemouth. (p.16)</p>	<p>'A Christchurch where crime levels are low and where people feel safe' (p.4)</p>	<p>'To work in partnership to improve local quality of life by reducing levels of crime, disorder and anti-social behaviour and fear of crime in a cost effective way' (p.2 L.P)</p> <p>'Increase the overall perception that East Dorset is a safe area in which to live, and visit.'</p> <p>'Increase public awareness of the problems and solutions'</p> <p>'Secured a reduction in the incidence of crime and disorder' (p.4 L.P)</p>	<p>Crime and community safety – safer communities, 'tackling crime and disorder, reducing fear and preventing victimisation. (p. 37)</p> <p>Public and Personal Safety – people at risk. (p. 37)</p>

Education and Learning	Bournemouth	Christchurch	East Dorset	Dorset County
	<p>Improving the skills and employability of people who don't work.</p> <p>Improving the achievement of pupils and students.</p> <p>The percentage of school pupils achieving 5 or more GCSE grades A* to C equivalent.</p> <p>The number of students enrolled on adult education courses. (p.17)</p> <p>Ensure that everybody has a level of basic skills (p.29)</p>	<p>'A Christchurch which is valued for its range of cultural and educational opportunities and where quality of life is high' (p.6)</p>		<p>Arts, Culture and Crafts – active participation</p> <p>Lifelong Learning – opportunities for all.</p> <p>Information and technology – access to information.</p> <p>Skills and Sports – developing attributes and skills.</p> <p>Supporting and Understanding – information sharing, mentoring and self-help.</p>

Economy and Prosperity	Bournemouth	Christchurch	East Dorset	Dorset County
	<p>Reducing unemployment.</p> <p>Improving the skills and employability of people who don't work.</p> <p>The percentage of working age people in work.</p> <p>The percentage of unemployed people claiming benefit for more than one year. (p.20)</p> <p>Improve the condition of the unemployed and those in low paid jobs'. (p.29)</p>	<p>'A Christchurch which is economically vibrant and where people want to live, study, bring up children, be supported through unemployment and retire' (p.16)</p>		<p>Sustainable Development (p.44).</p> <p>Support for innovation and workforce development (p.44)</p> <p>Developing and improving physical, intellectual and financial resources (p.44)</p> <p>Maintaining the viability of rural areas and local centres. (p.44)</p> <p>Economic inclusion and regeneration (p.44)</p>

Environment	Bournemouth	Christchurch	East Dorset	Dorset County
	<p>Keeping our parks and beaches clean.</p> <p>Reducing rubbish and litter on the streets.</p> <p>The amount of waste produced per person and the percentage of household waste recycled in Bournemouth.</p>	<p>'A Christchurch where the high-quality natural and built environment is protected and enhanced' (p.12)</p>	<p>'To protect and improve the unique environment of East Dorset'.</p> <p>Reduce litter and fly-tipping on main roads and verges, and in towns and villages.</p> <p>'Improved and given greater protection to the District's Green Belt'</p> <p>Enhance the viability of our wildlife habitats'</p> <p>'Reduce the problem of dog fouling.'</p> <p>Reduced the use of non renewable resources.'</p> <p>Provide guidance on climate change and its impact.'</p>	<p>'Protecting and Enhancing the diversity and richness of the rural and natural environment for the benefit of people and wildlife.' (p.52)</p> <p>Encouraging the efficient use of natural resources to meet sustainably the needs of Dorset today and into the future.' (p.52)</p> <p>Dealing with an ever-increasing volume of waste in a way that supports reduction, reuse and recycling of materials and promotes prudent use of waste resources.' (p.52)</p> <p>'Promoting and valuing the unique character of the built environment and cultural heritage.' (p. 52)</p> <p>Safeguarding Dorset and the wider environment against pollution, erosion and damage from human activities.' (p.52)</p>

Children and young People / Generations	Bournemouth	Christchurch	East Dorset	Dorset County
	<p>'Sure Start should be used as a model for more schemes to develop children and young people, perhaps through an extended role for schools' (p.29)</p> <p>Extend provision for Special Educational Needs. (p.29)</p> <p>'improve outcomes for children, young people and families in terms of: 1 Being healthy 2 Staying safe 3 Enjoying and achievement 4 Making a positive contribution to society and the community 5 Economic well-being.' (p.24)</p>	<p>'A Christchurch where relationships between people of different generations are strong and where all sections of the community are valued.' (p.8)</p>	<p>'To ensure a co-ordinated service provision that is responsive to the needs of young people, by listening and engaging them through active participation and involvement in solutions' (p.13 L.P)</p> <p>'Introduced a number of schemes that make access to community facilities more affordable.'</p> <p>'Been involved in setting up a structure that will be able to respond to what young people want'.</p> <p>'Encouraged closer working amongst the youth support agencies'.</p> <p>Ensured that young people have a greater involvement in the decision- making process.' (p.14 L.P)</p>	<p>'Promoting a family friendly Dorset where children and young people are valued and as they mature are encouraged to remain within the community.' (p.21)</p> <p>'Providing support for older people to enjoy full, active and independent lives safely both in their own homes, and in the care of others' (p.21)</p>

Transport	Bournemouth	Christchurch	East Dorset	Dorset County
	<p>'Reduction in annual traffic growth in Bournemouth.' P.22)</p>	<p>'A Christchurch where travel is efficient, affordable and sustainable.' (p.18)</p>	<p>'To identify existing formal and informal transport services and programmes to address volumes and speed of traffic; to identify potential need for further developments; to inform Community Strategies and the local transport plan' (p.11 L.P)</p> <p>'Reviewed the accessibility map in particular with Parish and Town Councils what additional public or community transport demands need to be met in particular areas.</p> <p>Encouraged partners to maintain, and where possible, increase local subsidised bus services and community transport initiatives, helped to promote and publicise the services and found solutions for the community transport needs identified.</p>	

Transport (continued)	Bournemouth	Christchurch	East Dorset	Dorset County
			<p>Employed a local community transport co-ordinator to promote sustainable transport initiatives, both for the community and for workers and companies on larger industrial estates.</p> <p>Helped communities to reduce speeding in their vulnerable areas.</p> <p>Improved access to health facilities for those without access to a car. (p.12 L.P)</p>	

Housing	Bournemouth	Christchurch	East Dorset	Dorset County
		<p>'A Christchurch where people have access to housing appropriate to their circumstances.' (p.14)</p>	<p>'To improve the supply of housing to meet the housing needs of all sectors of the community, both in the private and public sector, and to respond to those needs accordingly' (p. 4 L.P)</p> <p>'Further developed our understanding of the local housing situation and priorities in order to inform and educate people at local, regional and national level of the housing and subsidy needs in East Dorset, including the assessment impact of failure to meet need in terms of housing linked to health, education and business etc.'</p> <p>Continued work in partnership with all affordable housing providers in order to increase the supply of affordable housing to reduce homelessness and the housing waiting list.'</p>	

Housing (continued)	Bournemouth	Christchurch	East Dorset	Dorset County
			<p>Understood and prepared a greater case in respect of the planning issues including green belt and alternatives, conservation, quota thresholds, improved the speed of the planning process etc.'</p> <p>Maximised the use of the total housing stock including maintaining that stock for future generations and encouraging a more buoyant private rented sector.'</p> <p>Established greater understanding of the wider area implications of the housing issues and the impacts between the urban and rural authorities.</p> <p>Developed even greater and more effective cross-boundary working across housing and the wider issues in the community plan in order to maximise our effectiveness at regional and national level.'(p. 6 L.P)</p>	

	Bournemouth	Christchurch	East Dorset	Dorset County
Diversity	'Understanding and knowledge of cultures other than our own should be increased, and diversity celebrated. We should recognise that connection needs to be flexible and adaptable to accommodate different groups.' (p.28)			Meeting the different needs and aspirations of all people 'Within the community to encourage equality and celebrate diversity' (p.21)

	Bournemouth	Christchurch	East Dorset	Dorset County
Engaging Communities / Community Facilities	Proposals to further engage communities (pp. 32-33)	Each section includes in a list of practical means by which residents can assist with the implementation of the plan.	See section above on 'Children, Young People and Generations'.	'Encouraging vibrant and sustainable neighbourhoods where local people actively participate in decision-making and community action' (p.21) Building capacity, sharing and increasing opportunities through joint working and collaboration' (p. 21)

Fig. 2 South East Dorset Community Plan and Strategy Visions, Aims and Objectives

3. SOUTH EAST DORSET VISIONS FROM THE 'WHERE NEXT' CONFERENCE

Where Next Vision Statements

3.1 In September 2003 a conference was held on visions for Dorset. The intention was that this would eventually contribute to the Bournemouth, Dorset and Poole Replacement Structure Plan. The Conference looked at three options for the County:

- 1) urban containment,
- 2) urban containment with some urban extensions
- 3) long-term large-scale (developments) options

The conference engaged with a range of stakeholders from across Dorset to produce a wide reaching vision for the County. This was recorded in 'Where Next?' the Conference Summary (CSPR2). The main themes covered included economy, housing, environment, transport, social and inter-related themes. While comments are recorded for Dorset as a whole, they are further broken down on specific larger towns and market and coastal towns. It is therefore possible to draw out a specific vision for South East Dorset.

Key Issues raised at the Where Next Conference

3.2 Delegates at the Where Next? Conference are reported as raising the following key issues on specific towns in South East Dorset:

Bournemouth	Key issues
<p>Vision Development of a world class resort</p>	<p>Transport – especially public transport within the town and possibly rail and ferry links to ease road congestion.</p> <p>Housing – affordable housing plus a need to improve neglected areas through a reduction in rented housing and an increase in home ownership.</p> <p>Green belt – a concern along with the maintenance of open space.</p> <p>Business – support for enterprise and commercial activity.</p> <p>Tourism – need to develop tourist and leisure facilities.</p> <p>Economy – development of knowledge and skills base.</p> <p>Development of all year round facilities.</p> <p>Community – greater involvement in planning.</p>

Christchurch	Key issues
<p>Vision</p> <p>Historic tourist town</p> <p>Dormitory town with a high level of 65+. Some high skilled employment opportunities. Centre for tourism and centre of excellence for water sports.</p>	<p>Transport – traffic congestion especially around the airport and non-car transport.</p> <p>Housing – affordable housing.</p> <p>Environment – protection of green belt and nature conservation assets, and for traffic schemes around the airport to take account of nature conservation.</p> <p>Economy – encourage high tech employment growth.</p> <p>Community – balanced with more provision for the young.</p>

Ferndown	Key issues
	<p>Transport – links for travel to work and social inclusion.</p> <p>Environment – restrict further growth to prevent infringement on green belt / heath land.</p> <p>Housing – scope for development. Affordable housing for younger people.</p> <p>Economy – scope for developing industrial areas.</p> <p>Community – enhance facilities for retirement / dormitory residents.</p>

Poole	Key issues
<p>Vision</p> <p>Town Centre regeneration. Knowledge based economy.</p> <p>Marine Centre of the country.</p>	<p>Transport – better road management. Increased numbers of cars associated with new housing are not sustainable.</p> <p>Re-direct heavy goods vehicles to A31/M27/M3</p> <p>Housing – affordable needed. Shared equity could be a way forward.</p> <p>Environment – green belt needs protecting but less constrained green belt land could be used.</p> <p>Social deprivation and regeneration.</p> <p>Planning to meet needs.</p> <p>Economy – strategic thinking over the quantity and supply of employment land.</p> <p>Preservation of the social and economic aspects of the area.</p>

Verwood	Key issues
<p>Vision</p> <p>A true community blending old and new rather than a dormitory for major employment areas to the south. Increased self-sufficiency for sport and informal recreation, culture and leisure activities, shopping. Reduced pressure on nature reserves through provision of new public open spaces linked by extended rights of way system. Greater involvement of young people in all local issues.'</p>	<p>Land use – over expansion and growth.</p> <p>Transport – roads unsustainable and need for further investment in road infrastructure before any further growth.</p> <p>Environment – threat to heath-land through physical growth.</p> <p>Housing – high density and high rise will change the character of the settlement.</p> <p>Community – no true town centre for community to focus on.</p>

<p>Wareham</p>	<p>Key issues</p>
<p>Vision</p> <p>'Historic location as gateway to Purbeck that must capitalise on its enormous natural areas – at the hub of the most bio and geo-diverse area in the country.</p> <p>Promote town as a local market centre. Make better use of the waterside location for tourism, recreation and if possible local trade / transport.</p> <p>Should be a centre for the people of Purbeck to shop, go to school, enjoy the sports centre and town itself and its shops, but to survive it needs a major supermarket to draw people in. This would take 100's of cars off the A351 every day and reduce car miles.'</p> <p>Self- contained historical character, serving the needs of the outlying rural areas.'</p> <p>Maintain as well preserved market town of great historical interest, but provide opportunity for sustainable growth to facilitate affordable housing and much needed transport infrastructure.'</p> <p>A well preserved historic and unique market town serving its local population and being the focus for its rural hinterland.'</p>	<p>Traffic – road constraints and key traffic.</p> <p>Economy – need to improve employment opportunities.</p> <p>Environment – Wareham is an unsuitable location for growth.</p> <p>Tourism</p> <p>Housing – second homes and need for affordable housing.</p>

<p>Wimborne</p>	<p>Key issues</p>
<p>Vision</p> <p>‘A new development enhances the historic minister and makes new provision for greater biodiversity through enlightenment/exemplary provision of natural green space.’</p> <p>‘A town that turns back to celebrate and recognise the beautiful rivers that run through it.’</p> <p>‘To remain and grow as the key market town for East Dorset. To retain its separation from the conurbation.</p> <p>Develop its tourism interests and retain its unique “open and uncluttered feel” eg pedestrianisation of the High Street.’</p> <p>Maintain a well preserved market town of great historical interest but provide opportunity for sustainable growth to facilitate housing and integrated transport system.</p> <p>‘Historic market town character’</p>	<p>Environment – importance of green belt, rivers, hinterland.</p> <p>Land use – growth should be a sustainable minimal and should not infringe on the character of the town.</p> <p>Transport – need for frequent bus service to Poole.</p> <p>Crime and disorder – drunken youth’s on Saturday evenings.</p> <p>Employment – need for high quality employment opportunities.</p> <p>Development – high quality design on brown field sites.</p>

Figure 3: Key issues from the Where Next? Conference

4. GROWTH REQUIREMENTS

Assessing the options

- 4.1 An assessment was made of the views of delegates at the Conference and of communities as implied by Community Strategies and Plans to the development options, identified above.

Urban Containment

- 4.2 With the exception of Poole, the general consensus is that there is a need to protect the green belt and other areas of natural significance. At Poole it is accepted that there may be a need to expand onto green belt where it is not designated land. Within Wimborne Minster, Wareham and Christchurch the need for approaches that support existing community problems, traffic problems and conservation of historic centres are particularly highlighted. Comments about Verwood stress concern over the threat posed to heath land by expansion. All community plans include proposals to further engage communities and many include proposals to reduce crime. Approaches suggested are clearly aimed at drawing more people into a stable (and therefore possibly more self contained) community structure.

Urban Containment with some urban extensions

- 4.3 It is suggested that Wareham should be a centre for all of Purbeck and that it should include a major supermarket. This could require an extension to the existing town. At Verwood a need to give it a more focused town centre is stressed as a means of giving the community its own identity. The need for more affordable housing is a recurring theme across all communities although in most instances it is unclear if this would be constructed within existing settlements or as an extension. Similarly the requirement to encourage employment growth / high tech employment growth / growth of the knowledge economy could require urban extensions. The Bournemouth Community Plans aspiration to reduce unemployment would imply economic growth.

Long-term large-scale growth

- 4.4 None of the positions taken by Community Plans and Strategies or the consultation exercise saw large scale growth as a solution to the issues they were facing. However the case for expanding the economic base of some areas, and the need for a growth in affordable housing could, potentially, require long term large scale expansion.

5. FITTING COMMUNITY PLANS, STRATEGIES AND THE 'WHERE NEXT' CONFERENCE WITHIN THE REGIONAL SUSTAINABILITY CONTEXT.

Regional Sustainability Criteria

5.1 The findings of the South East Joint Study will influence the Regional Spatial Strategy. It is important, therefore, that any work on developing a vision for South East Dorset addresses the Strategic Sustainability Appraisal required by the regional level. A list of sustainability criteria have been produced for the South West Regional Assembly (Land Use Consultants, Collingwood Environmental Planning and Levett-Therivel Sustainability (2004)). These are:

- a) Improve health
 - Reduce health inequalities
 - Promote healthy life styles, especially routine daily exercise
- b) Support communities that meet peoples needs
 - Give everyone access to learning, training, skills and knowledge
 - Reduce crime and fear of crime
 - Promote stronger more vibrant communities
 - Increase access to and participation in cultural activities
- c) Develop the economy in ways that meet people's needs
 - Give everyone in the region access to satisfying work opportunities, paid or unpaid
 - Help everyone afford a comfortable standard of living
 - Reduce poverty and income inequality
 - Meet local needs locally
 - Increase the circulation of wealth within the region
 - Harness the economic potential of the coast in a sustainable way
 - Reduce vulnerability of the economy to climate change and harness opportunities arising
- d) Provide access to meet people's needs with least damage to the communities and the environment
 - Reduce the need / desire to travel by car
 - Reduce the need / desire to travel by air
 - Help everyone access basic services easily, safely and affordably
- e) Maintain and improve environmental quality and assets
 - Protect and enhance habitats and species (taking account of climate change)
 - Promote the conservation and wise use of land
 - Protect and enhance landscape and townscape
 - Value and protect diversity and local distinctiveness including rural ways of life
 - Maintain and enhance cultural and historical assets

- Reduce vulnerability to flooding, sea level rise (taking account of climate Change)
- f) Minimise consumption of natural resources
- Reduce non-renewable energy consumption and ‘greenhouse’ emissions
 - Keep water consumption within local carrying capacity limits (taking account of climate change)
 - Minimise consumption and extraction of minerals
 - Reduce waste not put to any use
 - Minimise land, water, air, light, noise and genetic pollution.

(Land Use Consultants et al, pp. 8-17)

5.2 Community Plans, Strategies and the Where Next? Conference findings were assessed against these sustainability criteria. Figure 4 shows a summary of this work.

	Improve Health	Support communities that meet peoples needs	Develop the economy in ways that meet people's needs	Provide access to meet people's needs with least damage to the community and the environment	Maintain and improve the environmental quality and assets	Minimise consumption of natural resources
Community Strategies						
Bournemouth	Yellow	Green	Green	Yellow	Green	Green
Christchurch	Green	Green	Green	Green	Green	Green
East Dorset	Green	Green	Yellow	Green	Green	Green
Dorset County	Green	Green	Green	Yellow	Green	Green
Where Next Consultation						
Bournemouth	Yellow	Green	Green	Green	Green	Yellow
Christchurch	Yellow	Green	Yellow	Green	Green	Yellow
Ferndown	Yellow	Green	Green	Green	Green	Yellow
Poole	Yellow	Green	Green	Green	Yellow	Yellow
Verwood	Yellow	Green	Yellow	Green	Green	Green
Wareham	Yellow	Green	Green	Green	Green	Yellow
Wimbourne Minster	Yellow	Green	Yellow	Green	Green	Yellow

 Green represents a positive comparison
 Yellow represents no clear comparison can be deduced

Figure 4: Assessment of Plans, Strategies and the Where Next? Consultation against Regional Sustainability Criteria

6. CONCLUDING REMARKS

- 6.1 The Community Plans and the Community Strategy in South East Dorset address the issues that are important to specific communities. Understandably they are weak in addressing the spatial dimension. Spatial issues are of a necessity considered by Local Development Frameworks. Nevertheless, there is a need for Community Plans to show an awareness of the likely impacts of their aspirations on both spatial development and the environment. In this respect there is little evidence that such issues are addressed in the Community Plan and Strategy work within South East Dorset sub region. A comparison has, however, been made of the desired outcomes of the Community Plans and from the Stakeholder consultation that took place for the Draft Replacement Structure Plan. The areas of concern identified should be taken into account when developing the vision and strategy for the South East Dorset Sub Regional Study.